

ZION JOHN

AI Implementation Manager | Technical Project Manager, Finance & Operations Automation

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SUMMARY

Implementation project manager with 5 years leading enterprise finance-automation deployments at RSM US LLP and 2 years building AI agents on top of that work. Owned delivery end to end (requirements, design, configuration, UAT, cutover, hypercare) for Basware, Coupa, BlackLine, and Vic.ai clients on SAP, Oracle, NetSuite, and Dynamics. Designed a 21-agent AI assistant library on Microsoft Copilot Studio projected to reclaim 40-80 consultant hours per engagement; now founder of an automation consultancy.

CORE COMPETENCIES

Delivery: Implementation project management; requirements and solution design; UAT, cutover, hypercare; RAID logs and risk management; Agile and Waterfall; Smartsheet; stakeholder and executive communication; change management and training

AI & Automation: Microsoft Copilot Studio; Claude Code; OpenAI APIs; prompt and knowledge-base engineering; agent evaluation; n8n; HubSpot; Vapi voice agents; MCP integrations; RAG; automation ROI modeling

Platforms & Controls: Basware P2P; Coupa; BlackLine; Vic.ai; HighRadius; Tipalti; SAP S/4HANA; Oracle Cloud ERP; NetSuite; Dynamics 365 and GP; Workday; SOX segregation of duties; ASC 842 and GASB 87; HIPAA-scoped delivery

EXPERIENCE

Founder & Principal Consultant

Apr 2026 - Present

ClearAutomations (Zion John Ventures LLC), Houston, TX

- Designed and built a HIPAA-scoped AI front-desk system for a 5-clinician counseling practice (Vapi voice agent, HubSpot pipeline, non-PHI intake) behind a 14-gate production-readiness checklist covering vendor BAAs.
- Scoped a 3-phase automation program for a mailing-services company (\$5K setup plus retainer, \$16K year-one value) and built 70+ delivery assets, including 6 n8n workflows, an 8-stage HubSpot pipeline, and an inbound voice-agent template.
- Wrote the firm's delivery standard: client-owned accounts, native-first platform recommendations, model-agnostic codebases, and a 90-day ROI report in every engagement.

Senior Associate, Technology Consulting (Finance Automation)

Jul 2021 - Apr 2026

RSM US LLP, Remote

- Project-managed enterprise finance-technology implementations as primary client liaison: requirements, solution design, configuration, testing, training, and go-live, with timelines, RAID logs, and deliverables across client, vendor, and internal teams.
- Led AP-automation deployments on Basware, Coupa, and Vic.ai: multi-entity, multi-currency approval matrices, PO-matching rules, GL coding automation, data migration, and ERP adapters for SAP, Oracle, NetSuite, and Dynamics.
- Implemented BlackLine financial-close and lease-accounting solutions aligned to ASC 842 and GASB 87.
- Ran a 2026 portfolio of 7 initiatives, including 2 concurrent billable implementations, all green RAG; led an internal Waterfall-to-Agile methodology transformation.
- Designed and built a 21-agent AI assistant library on Microsoft Copilot Studio (later expanded to 46+) across 6 platforms, cutting per-task design time an estimated 70-85% and projecting 40-80 reclaimed hours per engagement (about \$180K a year in practice capacity) at \$0 incremental platform cost; authored the companion 2-day training curriculum and vendor AI-capability audit.
- Built 4 simulated end-to-end Basware implementations (104 deliverables across 6 phases; model clients at \$1.9B-\$6.8B revenue on 4 ERPs) as the practice's sandbox best-practice model and training set.

Portfolio Accountant

Dec 2020 - Jul 2021

Preservation of Affordable Housing

SELECTED AI PRODUCT (INDEPENDENT)

- Mind Shed.** iOS AI reflection app (React Native/Expo, Express, OpenAI): 37 screens, 24 API endpoints, 13 AI card types, in-app subscriptions; 2,619 automated tests; 51 TestFlight builds, App Store submission in progress.

EDUCATION & CERTIFICATIONS

Bachelor of Accounting, The University of Kansas | BlackLine Financial Close Implementation Certification (Nov 2023)